City Times NEWSLETTER

Happy July, Team!

"There's no greater challenge and there is no greater honor than to be in public service."

-Condoleezza Rice

Check out some of WHAT'S NEXT for us here at the City of Lawton:

- 2019 Independence Day: 7/4/19, City-wide Closure for observation
- Crafts, Movies & More: Through July @Lawton Public Library
- Junior Citizens Police Academy: Begins in July, coordinated through LPD
- <u>Citizens Academy</u>: Coordinated through the CM Office, begins 7/25/19
- Scores & Doors Workshops:
 Tuesdays/Thursdays in July
 @Patterson Community Center







The City of Lawton hosted a Career Fair on June 26, 2019, which included most City Departments and saw more than 175 visitors!

Hats off to the Human Resources
Team, who took the lead on
organizing and promoting this event!

Find vacant City positions by Clicking Here.



CONGRATULATIONS!

On your Years of Service!

FIVE YEARS Alyssa Lydon Anthony Crawford Gary Brooks

TEN YEARS+ Quinton Fixico Saddia Tasso

TWENTY YEARS+ Terry Sellers Mark Floyd James Breedlove Vernon Young Sharon Thompson John Cutty Eddie Atkinson Craig Akard



July Employee Birthdays:

Jeffery McCoy **Brody Huggins** Mark Dorrell Jr. **Edwina Guitierrez** Joshua Murrow Steven Schelter **Brad Delozier** Brandon Bailey Kimberly Morton Ulvsses Henderson Michele Winham Matthew McKinney Bryan Degiacomo Tammy Anderson Adam Delciello Cox Antonio Martinez-Phillips George Bruce Jr. Christopher Thomas Jr. Clifford Martin Kenan Mandawe Melissa Zermeno Samantha Kenyon Steven Monostori Curtis Hamilton Felix Santillan Christopher Womack Marsha Pollard Pierceingram

Deston Stanfield John Alonzo **Donald Adams** Julie Snodgrass Melaine Powers Tina Somerlott **Beverly Sinor** Terry Emerson Anthony Edwards Jr. Heidi Thomason William Warren Matthew Wade Michael Whisman Jerome Payton Tomas Garcia Arroyo Darla McDaniel Christina Bruch Shelby Strobl Tyler Edison Ralph Helms Jr. Terry McDouale

Russell Hill **Brad Davis** Tammy Grube Tyrone Webb Steven Greb Terry Emerson Jay Burk Randy Hall Amber Cole Tony Hansley **Dudley Teeter Brian Shotts** Steve Coleman Randy Warren Troy Carney Jr. April Ruddock Neil Lucas David Acosta Gary Brooks Scott Golden **Brian Morris** Brandon Foss Cherry Callas

TEXT CONTENT OR PHOTOS FOR STAFF NEWSLETTER to Tiffany @580.351.4425 or by email: tvrska@lawtonok.gov



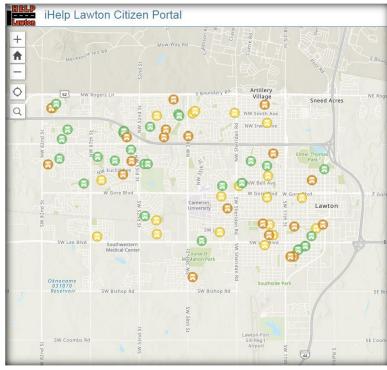
WELCOME TO OUR TEAM!

New City Hires

Neil Lucas, LPD Cassandr Smith, WD Louis Hertzog, SSC Loanetra Whitley, Library Jaydon Suppes, Library Angel Hernandez, Library Kenan Mandawe, LPD Gunner Whitehead, LPD Claire Jung, Parks & Rec Gracie Garbutt, Parks & Rec Pamela Pitts, Eq. Maint. David Acosta, Traffic Mario Davis, WWC Destin Stanfield, Streets Kayna Lopez, Library Marisa Bolin, Library Jordan Russell, Parks & Rec Melody Brown, Parks & Rec Alyssa Karty, Parks & Rec

Help Lawton Citzens Parlal





[RELEASED 4 JUNE 2019]

In furthering its mission to provide the most efficient and responsive services to citizens, the City of Lawton will soon introduce a <u>new digital reporting system</u>. The "iHelp Lawton" portal will allow residents to report issues ranging from potholes to tall weeds and grass with a few clicks of a button. It is expected to come online June 10.

"The initial rollout of this program will incorporate our Streets Division and our Neighborhood Services Division," said Information Technology Director Gwendolyn Spencer. "These divisions receive and look into many concerns voiced from citizens. Now, instead of dialing a phone number or constructing an email, citizens can report these concerns faster and at any time of day through one portal."

When a concern is submitted through iHelp Lawton, it is automatically forwarded to staff members of the responsible division. Staff will then have 24 hours to respond to the concern.

"That response may be a solution to the issue or may simply acknowledge that the issue has been received by staff," Spencer said. "For citizens, 'iHelp Lawton' will allow for greater transparency and convenience of reporting but it will also streamline documenting and communication processes for staff when trying to resolve these issues."

Upon rollout, citizens may access "iHelp Lawton" by visiting the homepage of lawtonok.gov – the official City of Lawton website. Spencer also plans to implement a mobile application for citizens at a later date.

"We are bringing Lawton into the digital age and bettering our business practice by implementing this program," Spencer said, commenting that the passage of the January 2019 proposition – which allocated funds for IT upgrades and infrastructure by vote – communicated that technology enhancements are a priority for citizens.

Spencer has worked alongside other IT staff members and the GIS (Geographic Information System) team to create "iHelp Lawton," but initial groundwork for the program began in July 2018 when Councilman Randy Warren of Ward 8 approached City Management about the idea. After months of testing, gathering input and designing a logo, the program is nearly ready for debut.

"GIS, who ran with the vision of Councilmember Warren last year, has been integral in the progress and implementation of this program," said City Manager Michael Cleghorn. "We are proud of their initiative and all of the City staff members who came together to bring this vision to life. We aim to eventually make this a one-stop shop for citizens."

